



ENGLAND MATCHES & CONCERT TICKETS FOR LOCAL RESIDENTS

The Rugby Football Union (RFU) is a membership organisation and gives priority of application for international match tickets to its member clubs, schools and constituent bodies. Although demand from members is greater than tickets available for most England matches, an allocation is always available by ballot for residents local to Twickenham Stadium.

RFU Local Residents' England International Tickets Ballot

The ballot covers major England matches only. Successful applicants can purchase a pair of tickets which are not normally available for public sale.

There are 200 pairs of tickets available for each major England match which can be purchased by residents living in post codes TW1, TW2, TW3 2 and TW7 7. An application form is printed in Rugby Post before the matches.

Rugby Post is delivered three or four times a year to TW1, TW2, TW3 2 and TW7 7. Copies are also available from Rugby House on Whitton Road, The Rugby Store in York Street Twickenham, Twickenham and Whitton libraries while stocks last.

Rugby Post is also available on-line at www.rfu.com/rugbypost.

For most other matches, tickets are available for purchase from the RFU Ticket Office at the stadium or from www.ticketmaster.co.uk - 0844 847 2492

RFU Local Residents' Tickets Ballot for Concerts

The RFU reserves 1,100 tickets for local residents for every concert at Twickenham Stadium. Residents living in TW1, TW2, TW3 2 and TW7 7 can apply to a ballot to purchase a pair of tickets at a 15% discount. Prior to every concert an application form is printed in Rugby Post. www.rfu.com/rugbypost

For the latest information on Twickenham Stadium events - www.twickenhamstadium.com



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NEW EVENT DAY TRAFFIC MANAGEMENT



JOB OPPORTUNITIES AT TWICKENHAM STADIUM

SUPPORTING OUR COMMUNITY

Annual sponsorship and financial commitments

- Richmond upon Thames Council Match Day Street Cleaning
- Richmond upon Thames Council Match Day Traffic Management and Twickenham Event Zone
- Free Event Day Shuttle Buses
- 20 Local Schools in Twickenham, Whitton, Isleworth and Hounslow
- Richmond upon Thames Primary Schools' Sports Day
- Strawberry Hill Music & Fun Day
- Twickenham Town Business Assoc
- Twickenham Town Co-ordinator
- Richmond AID - Advice and Information on Disability
- Richmond Borough in Bloom flower baskets around Twickenham Station approach
- St Margarets Fair
- Crown Road Summer Fair
- St Margarets Christmas Fair
- Whitton Business Association
- Whitton Christmas Fun Day
- Whitton St George's Day
- Homelink Day Respite Care Centre Whitton
- Richmond Shakespeare Society
- Richmond Concert Society
- Twickenham Riverside Trust
- Twickenham Gardening Association
- Twickenham Operatic Society
- Ivybridge Estate Summer Fun Day
- Ivybridge Residents Christmas Party
- Whitton PHAB Club
- Whitton Senior Citizen's Restroom
- Isleworth Public Hall

Recent Community Support

- Twickenham Riverside Jubilee Festival
- St James' Church Twickenham
- Richmond May Fair Ball
- LBRuT's Richmond's Den
- Strawberry Hill Jubilee Jazz Festival
- Mayor of Richmond's Charities
- Strawberry Hill Golf Club

RFU Community Relations

If you would like information on RFU Community Relations or event day matters, contact Fraser Cullen, Community Relations Manager, RFU, 200 Whitton Road, Twickenham TW2 7BA. frascullen@rfu.com or 020 8831 6533

Latest event info:

www.rfu.com/TwickenhamStadium

Photos: www.leothephotographer.co.uk
Fraser Cullen, Getty Images.

LEGAL CHALLENGE DELAYS TWICKENHAM STATION DEVELOPMENT



The proposed redevelopment of Twickenham station has been delayed pending the outcome of a judicial review to challenge Richmond Council's decision to approve planning permission.

The legal challenge means the project is currently on hold and work cannot start until the decision to grant planning permission has been upheld.

John Robinson from Solum Regeneration, the partnership between Network Rail and Kier Property, said: "Planning permission was granted in December 2011 and work was scheduled to start in September 2012 but the legal challenge has meant the development cannot progress until the judicial review has concluded."

The planning application was for a residential development with shops and restaurants around a new plaza and improvements to facilities within the station. The proposed new station will be built on a podium over the main rail lines and the relocated ticket office will provide direct access to the platforms via

steps and lifts.

Pending the outcome of the judicial review, more information will be made available regarding the development, timescales and potential impacts on passengers.

Tim Shoveller, managing director of the Network Rail and South West Trains alliance which operates the station and the railway through Twickenham, added: "It's difficult to comment on the proposals while the judicial review is ongoing but, if the development goes ahead as planned, everything will be done to keep disruption to a minimum.

"On the small number of weekends when trains are unable to call at the station, buses will be provided to ensure passengers can continue to travel. We will also use these opportunities to carry out other improvements works to the railway. Once the judicial review is resolved we will finalise our plans and ensure that any closures are publicised as early as possible."

For more information on the proposals for Twickenham station visit www.twickenhamforward.co.uk.

RUGBY POST AVAILABLE FROM THE RUGBY STORE AND AT WWW.RFU.COM

The RFU's community magazine Rugby Post is distributed to over 30,000 homes and businesses local to Twickenham Stadium.

The magazine is published three or four times a year and contains information on RFU community relations, stadium events, event day information and the local residents' ticket ballots. If you do not receive it regularly, copies are available from Rugby House, the RFU Rugby Stores and Twickenham and Whitton libraries. Online at www.rfu.com/rugbypost



RFU SUPPORTING OUR LOCAL COMMUNITY

SPECIAL GARDENS AT TWICKENHAM RIVERSIDE OPENED BY ROYAL APPROVAL



Princess Alexandra officially opened The Diamond Jubilee Gardens at Twickenham Riverside during a weekend of celebrations to mark the landmark regeneration achievement.

Princess Alexandra visited the new gardens on Saturday 23rd June. She was escorted around the gardens by Lord True and met many of the people who have been instrumental in making this a public garden for the people of Twickenham.

The gardens, located in a prime spot overlooking the Thames, was opened to the public on Sunday 24th June, following six

months of intensive work by Richmond Council to transform the former Twickenham pool site, after 30 years of neglect.

On Sunday hundreds of residents visited the new public arena and enjoyed an action packed day of events supported by the RFU and the Twickenham Riverside Trust. Bands performed live and families enjoyed numerous activities.

Lord True, Leader of Richmond Council, said,

“The Diamond Jubilee Gardens look absolutely superb and will be a fantastic asset for everyone to enjoy for many years to come.

We promised in 2010 to do everything necessary to open the riverside for the people of Twickenham. We have now delivered on that promise.

The gardens are a credit to the local people who have fought for this for many years. It reflects just what can be achieved by listening and working with residents in a spirit of co-operation and compromise. There is much more to do in our programme for Twickenham revival. I hope all people will work together to help make that possible.”



IT'S TIME FOR TWICKENHAM

The new business association for Twickenham Town is finally here!

The Twickenham Town Business Association (TTBA) intends to:

- Help improve shopping, business and leisure for residents and visitors
- Enhance the working and business environment for all businesses and their employees
- Actively help develop Twickenham as a first choice tourist and leisure destination

Setting up a new website for the town, www.twickenhamthetown.org.uk was the first job. They hope this will become a

site of first reference for businesses and residents for activities, events and local information. Please take a look and if you have any local activities that you want to promote on the website get in touch.

The second job has been to recruit a Town Co-ordinator. They are grateful to the RFU and Richmond Council who have kindly sponsored the post. Con O'Brien started in July and is based in the offices of Crusader Travel two days a week. Con would like to thank Bruce Lyons the Chairman of TTBA for providing this space free of charge.

So far this year TTBA has already been working with Twickenham Alive

who organise local events and festivals e.g Twickenham Riverside Festival, Strawberry Hill Music and Fun Day and the pop up cinema. They are keen to work with local groups to help promote their events, or connect them to local partners. They are already planning next year's Twickenham Festival.

Con said, “The next big thing for Twickenham is the Christmas festivities. The date has been set as Friday 30th November, please save the date in your diaries. We will be working with Harlequins, our local rugby club, on this as we want to celebrate their success as premiership champions in 2012. Indeed we look forward making the Christmas celebrations the most successful yet.”

If you want to get involved in any of these activities or your business would like to become a member of the TTBA please contact Con O'Brien on 0785 401 3864 - cornelius@ttba.org.uk



JIGSAW CARE SERVICES CROWNED WINNERS OF RICHMOND'S DEN



The hunt for the borough's next social entrepreneurs is over. At Richmond's Den Grand Final, supported by the RFU, a local social care group were crowned the overall winners.

Following a tense final, Lorraine Clements and Lucy Patterson, of Jigsaw Care Services Plus, were successful against two other candidates for the £10,000 prize package.

The finalists pitched their business proposals to a distinguished panel, Sir Trevor McDonald, John Bird, founder of the Big Issue and Anthony Thomson, Chairman of Metro Bank.

Winners Lucy Patterson and Lorraine Clements of Jigsaw Care Services Plus, said: "We have a background in the care sector and spotted a gap in the market for providing flexible and niche quality care. Winning Richmond's Den will give us recognition and the money and mentoring will be invaluable in helping us grow the business."

Lorraine and Lucy set up a professional social care business

to support families of children and young adults in Hampton and Richmond a year ago. They were presented with a cheque for £10,000 by Richmond MP Zac Goldsmith.

Speaking after the final, at The American International University, on Richmond Hill, Cllr Pamela Fleming, Richmond Council's Cabinet Member for Community, Business and Culture, said: "Richmond's Den really has brought out the best of the borough's entrepreneurial spirit. Social entrepreneurs are so important, particularly at the moment. Everyone who entered has been an absolute inspiration."

The runners up were Isabel Elder of Twickenham, who pitched a Local Divorce Support Service. Also Nicola Cornwall and Katherine Coltart, who were looking to help develop their start-up business, Dollies and Dinosaurs, which recycles as-good-as-new children clothes. They will receive prize packages worth £1,000 and all 95 who entered the competition will be invited to a networking event later in the year.

RICHMOND SHAKESPEARE SOCIETY'S ROMEO & JULIET Open Air Show in the Fountain Gardens, Twickenham

The Richmond Shakespeare Society is a highly-respected amateur dramatic society based at the Mary Wallace Theatre in Twickenham.

Founded in 1934 to perform Shakespeare's plays annually in the open air, they have grown to have a programme of eight productions a year by vastly differing playwrights of all eras.

This year's open air show was Romeo and Juliet, Shakespeare's tale of passionate love across the divide of feuding families, with its inter-generational conflicts and painful twists of fate. Set this in the enchanting fountain gardens of York House on Twickenham riverside and sponsored by the RFU. Another fabulous week long show, in a picnic in the park style, the perfect summer evening's entertainment.

Look out for next year's not to be missed production at www.richmondshakespeare.org.uk



110,000 FLOCK TO TWICKENHAM STADIUM FOR LADY GAGA CONCERTS

Over two nights, Saturday 8th and Sunday 9th September, 110,000 Lady Gaga fans came to enjoy one of the world's biggest music acts at Twickenham.

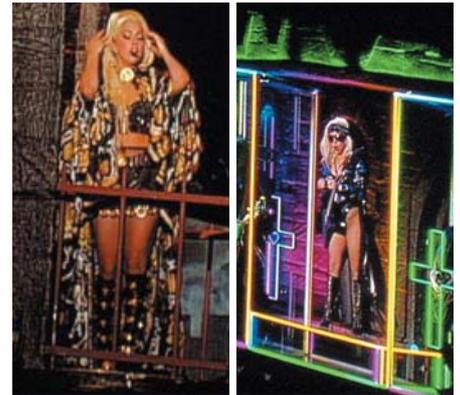
Many believe that no one comes close to touching Lady Gaga as a performer right now and this was demonstrated by her stunning theatrical shows at Twickenham. She's a dominant force in the world of rock and pop.

The Born This Way Ball highlights her talent and passion as a singer, musician, actress, dancer, activist and pop culture phenomenon.

Around 4,000 local residents were able to buy tickets to the concerts thanks to the RFU's community discounted tickets ballot. They were joined by thousands of other residents from Richmond and Hounslow boroughs.

Since 2003, Twickenham Stadium has hosted 18 concerts and they have

been attended by some 20,000 local residents successful through the RFU's residents' discounted tickets ballot.



A GOOD TURNOUT FOR ST MARGARETS FAIR

This year's St Margarets Fair on Saturday 14th July, supported by the RFU, once again turned out to be a popular fun day for all the community despite the poor weather this summer.

The fair on Moor Mead recreation ground had a non-stop programme of live bands and recorded music, and the usual array of charity stalls, crafts, children's entertainment, five a side

football, fun Olympics, taster tennis, beer tent and refreshments.

Although with a wet start, it was mostly dry afternoon and there was a good turnout for the event. Well done to all the fair organizers, school volunteers, stall holders and visitors.

Profits from the fair benefit the four St Margaret's schools and selected charities. However, the main objective is to continue to provide an enjoyable community day every July for the whole population of St Margaret's and Twickenham.



FESTIVAL TIME IN TWICKENHAM

Twickenham Riverside Jubilee Festival June 2012

SPONSORED BY THE RFU AND ORGANISED BY TWICKENHAMALIVE

Twickenham Riverside Jubilee Festival organised by Twickenhamalive, in association with the new Twickenham Town Business Association and the RFU, provided Twickenham with three weekends of fun packed entertainment on the riverside.

The Festival, which was inspired by the success of the Twickenham Riverside Regatta in September 2011, included three days of river based activities, live music, kids rides and craft stalls. Church Street hosted a Jubilee Street Party, Craft Market and Italian Market, while St Mary's Church will be had their annual Fayre. There were many open days including Turner's House, Pope's Grotto, the Mary Wallace Theatre, Richmond Yacht Club, Twickenham Yacht Club and Twickenham Rowing Club.

The Twickenham Riverside Jubilee Festival started with the traditional tug of war outside the Barmy Arms and the popular morris dancers made their customary appearance. Twickenhamalive aims to bring new events to next year's festival and will be working to make another exciting event to take place in Twickenham.

None of this could happen without local sponsors, the Rugby Football Union, Stone Rowe Brewer and Tenant Finder, and partners Richmond Council, the Twickenham Rowing Club, Active 360 and Monkeypuzzle.



For information on next year's festival www.twickenhamalive.com

TWICKENHAM ALIVE SPONSORED BY THE RUGBY FOOTBALL UNION

Join us for Christmas at Twickenham Stadium

PRIVATE PARTIES £55 + VAT PER PERSON

We can accommodate private parties of 100-800 for dinner, drinks and dancing.

JOINER PARTY £50 + VAT PER PERSON

Come and join our traditional Christmas Joiner Party Night at Twickenham Stadium on Saturday 15 December 2012.

BASIC PACKAGE INCLUDES:

- 3 course traditional Christmas dinner
- Half bottle of house red or white wine per person
- Tea and coffee
- Crackers, tea lights, black cloths
- Christmas trees in your room
- DJ until late (1am) - bar closes at 12.30am

For more details or to book a table call us on **020 8744 9997** email conferences&events@therfu.com

NEW EVENT DAY TRAFFIC MANAGEMENT FOR TWICKENHAM STADIUM EVENTS

The RFU, working in partnership with the Police and Local Authority, has reviewed and made significant changes to the way the traffic management operation is run on event days.

Some traffic management roles historically undertaken by the Police will be done by a CSP, a professional traffic management company. CSP are part of the Community Safety Accreditation Scheme (CSAS).

Through CSAS, designated staff from CSP have been accredited with the following police powers:

1. Power to require name and address for road traffic offences
2. Power to control traffic for purposes other than escorting a load of exceptional dimensions

Failure to comply with the directions given by an accredited person may result in prosecution.

The police will maintain their core responsibility of:

- (a) Prevention and detection of crime.
- (b) Preventing or stopping breaches of the peace.
- (c) Activation of a contingency plan where there is an immediate threat to life and co-ordination of resultant emergency service activities.

In order to support the safe transition of traffic management from the Police to the RFU as event organiser, the Police will retain responsibility for the effective management of the A316 and pedestrian movement outside of Twickenham Station.

The Community can be reassured that on event days, the decision-making in respect of traffic management and road closures will be undertaken by traffic management professionals, CSP, in consultation with the Police. This will allow the police to focus more fully on any possible crime, disorder and behaviour through their Town Centre RFU Event Policing Plan.

Richard Knight, RFU Stadium Director said, "In line with national policing policy the responsibility for traffic



management now lies with the event organiser. As a result, the RFU has recruited the professional traffic management company, CSP, to provide this service, albeit still assisted by the Metropolitan Police. This arrangement is approved by the Police and Richmond Council and will benefit the community as it allows the police to free up officers for other police duties across the borough."

CSP has a background in traffic management of large events, so on event days, the community should see traffic surrounding Twickenham Stadium managed effectively and also see the police officers who were previously tasked with this duty freed up to work elsewhere.

Dave Butler, Chairman of CSP, said, "CSP is extremely proud to be responsible for the external traffic management for events at Twickenham Stadium. We realise the importance of the role to the local boroughs and Twickenham Stadium.

With our existing experience of external traffic management for Wembley Stadium, Kew Gardens, Tottenham Hotspur FC, Chelsea FC, Kempton Park Racecourse and the London 2012 Olympic Games, together with our knowledge of Twickenham's event day traffic plan, we are confident in delivering a safe and efficient operation for both residents and visitors to the area."

RFU MUSIC & FUN DAY RAISES

An estimated 10,000 people attended the annual Strawberry Hill Music & Fun Day organised by the Rugby Football Union on a glorious sunny day in July.

As well as providing the community with a fun day out in the delightful gardens of Strawberry Hill House, the event raised £11,000 towards the restoration of the 18th century house.

Horace Walpole's little gothic castle of Strawberry Hill in Twickenham is the most important and influential of the early gothic revival of the 18th century. The renovation of the house is almost complete. For tours of this wonderful house see www.strawberryhillhouse.org.uk

Throughout the day the large crowd enjoyed live music, an array of craft and food stalls and lots of children's activities. The bands many with local connections, included the hugely popular Skaectrix, The Mustangs, Nark Drool & The Shudders, The Blue Meanies, Marnar Brown, The Wild Archive and Friday Mistress.

Thanks to event supporters Kevin@cleancoverltd.co.uk, for bars and stage, Carl at www.ctspro.co.uk for PA, Teresa and Berkley of Twickehamalive and Veolia environment services.



£11,000 FOR STRAWBERRY HILL



JOB OPPORTUNITIES FOR LOCAL RESIDENTS

JOIN THE TWICKENHAM TEAM

Our casual retail staff help make every event a success

Twickenham Stadium's South Stand includes a flagship retail store, which relies on the best casual retail staff to represent the England Rugby brand, and on match days in other stadium outlets.

If you would like to join our Rugby Store team you'll need to be a good communicator and enjoy helping customers.

You will need to commit to the majority of 20 events per year, which take place mostly at weekends. You will be required to work 8 hours per day with a variety of shifts between 8:00am and 12:00pm. The rate of pay is approximately £8.00 per hour and benefits include staff uniform and 25% discount on retail merchandise. Full training will be given to successful candidates.

If you would enjoy working in a fast-paced, customer friendly role, selling a wide range of merchandise within the Rugby Stores spread throughout the stadium, then please apply.

Applications should be made using a 'casual or voluntary work' RFU Application Form, obtained by downloading from the Careers and Vacancies section of our website www.rfu.com or by e-mailing recruitment@therfu.com.

Please submit completed applications to: Sally Betts, Human Resources department, Rugby Football Union, Rugby House, Twickenham Stadium, 200 Whitton Road, Twickenham, TW2 7BA or email it to recruitment@therfu.com

For further information Jane Cowell on (020) 8831 7445. Closing date for applications Friday September 28th.



CASUAL EVENT DAY STEWARDS REQUIRED



- Performing access control, crowd and queue management, bag checking and directional attendant duties
- Maintaining a safe environment for all guests and staff

SIA LICENCED DOOR SUPERVISORS (Job ref: DS001)

- Managing capacities and behaviour through proactive observation of, and interaction with, event guests
- Assisting with queue management and ensuring good order
- Ensuring effective close down of areas at specified time

Candidates must have good customer service skills, an ability to communicate effectively with staff, guests, VIPs, and commercial visitors and have personal confidence and stamina.

You will need to commit to the majority of 20 events per year, usually at weekends. You will be required to work between 8 to 12 hours per day with a variety of shifts between 6:00am and 12:00pm. Benefits include staff uniform, equipment, food and refreshments. Full training for successful candidates.

Applications should be made using the RFU 'casual or voluntary work' application form, which can be downloaded from "how to apply" at the Careers and Vacancies section of www.rfu.com or recruitment@therfu.com by e-mail. Please quote the job reference code and enclose a copy of your CV and covering letter.

If your application is successful you will be invited to the next available interview and selection day. Please submit completed applications to: Human Resources, RFU, Rugby House, 200 Whitton Road, Twickenham TW2 7BA or to recruitment@therfu.com Closing date Monday 1st October.

Twickenham Stadium is the Home of England Rugby and the RFU. The stadium has a capacity of 82,000 and includes a Marriott hotel, a Virgin Active leisure club, a rugby store, conference and banqueting facilities and offices.

We are looking for local people to fill our expanding need for stewards. We pride ourselves on our close ties with the local community. We would like to recruit more local paid casual staff for our event day stewarding team.

SECURITY STEWARDS (Job ref: SS001)

- Providing a friendly and proactive service to all guests

BE PART OF THE TWICKENHAM EXPERIENCE



Twickenham Stadium and its official hospitality provider Twickenham Experience Ltd aim to provide the best sporting event experience in the UK. The drama and passion of international rugby, the finest food and drink, and the friendly personal service combine to create a world-class venue at the heart of the local community.

Many who work to make Twickenham Stadium events such a success live in the area. With a team of over 2,500 staff needed on an international match day, Twickenham Experience are now recruiting casual staff for the coming season. **We want to offer this opportunity first and foremost to our neighbours.**



Roles Available:

Hospitality Waiter/ess
Retail Bar Staff
Kitchen Porters
Hospitality Managers*
Retail Managers*
Chefs*



Personal qualities:

Experience is highly beneficial although not essential. Your professional approach to work and a can-do attitude is what counts.

What we offer:

- Unrivalled event experience in a world-class sporting environment, right on your doorstep
- Competitive rates of pay
- Flexible working - The work is of a casual nature and can therefore fit in around other work, parenting and study commitments.
- Complimentary staff meals
- Full induction
- Uniform is provided
- Training



How to apply:

For further information and to apply please visit:

www.compasseeventjobs.com/twickenham

All applicants will be required to attend an interview and induction training day and personal references will be sought. Applicants will be asked to produce documents that prove their right to work in the UK.

RFU supporting our local community.

* Experience required for these roles which must be validated by references



IMAGINE HAVING THE KEYS TO TWICKENHAM STADIUM

Volunteer Tour Guides at the Home of England Rugby

For a chosen few access behind the scenes comes with a chance to mug up on the history and fascinating facts of England Rugby's national stadium and, even better, the opportunity to pass that knowledge on to fans of every age and from every nation.

The World Rugby Museum which welcomes over 25,000 visitors a year on their Stadium Tours, has a few vacancies for volunteer Tour Guides to join their enthusiastic team. Tour

Guides come from all walks of life and bring a wealth of knowledge and experience along with them.

The part-time voluntary position comes with travel expenses and, although knowledge of rugby union is an advantage it is not essential as training is provided.

Being a Tour Guide gives the opportunity to make new friends and to wax lyrical about this historic sporting venue.

If you think you would enjoy the role, please email museum@rfu.com or telephone Lindsay Simmons, Tours Manager on 0208 892 8877 for more information.

RFU EDUCATION PARTNERSHIP

SUPPORTING LOCAL SCHOOLS

The aim of the RFU's Education Partnership is to provide real benefits for 20 schools in our local community.

Each school receives an annual financial grant for sports and leisure and an invitation to visit The World Rugby Museum & Stadium Tour free of charge.

The RFU also sponsors Richmond upon Thames Primary Schools' Borough Sports Day.

PARTNERSHIP SCHOOLS

TWICKENHAM

Archdeacon Cambridge's CE School
Orleans Infant School
St James's RC Primary School
St Mary's CE School
St Stephen's CE Junior School
Trafalgar Infant School
Trafalgar Junior School
Orleans Park School
Waldegrave School for Girls

WHITTON

Bishop Perrin CE School
Chase Bridge School
Heathfield Junior School
Nelson School
St Edmunds RC School
Twickenham Academy

HOUNSLOW

The Heathland School

ISLEWORTH

Ivybridge Primary School
Worple Primary School
Isleworth Blue CE School
Gumley House Convent School

NEW MOBILE APP FOR LOCAL COMMUNITIES LAUNCHES ACROSS THE BOROUGH

There's a new Mobile App for the local community.

Big Local App Richmond upon Thames is a free download for smart phones and contains a wealth of information about the borough and its communities. The new app highlights local events and news for residents and visitors with content changing daily. Big Local App provides a useful source of local information in your pocket.

The app promotes the borough and its towns and villages. Users will find information from Richmond Council, the borough's local communities, theatre and cinema listings, hotels and restaurants, and a directory that will include every local business and retailer, many of whom will have their own mobile mini-app inside the Big Local App.

The RFU is among the first organisations based locally to have its own mini-app, providing information about the RFU and forthcoming events, as well as the World Rugby Museum, Stadium Tours and the on-line version of Rugby Post.

Chairman of Twickenham Town Business Association, Bruce Lyons, who runs Destination Richmond & Twickenham from Crusader Travel in Church Street, is another early contributor. Bruce sees the app as an



important tool for promoting the borough as a great place to visit and stay.

Twickenham Town Co-ordinator Con O'Brien is also supporting the Big Local App. Con said, "The app fills a gap in the market by showcasing local businesses."

The Big Local App will highlight some of the borough's hidden gems and feature a "What's On" section where organisations can list events for free.

Big Local App Richmond upon Thames is available as a free download for iPhone and Android. To download the app to your smart phone, or get listed as a local business for free, e-mail Nick Turner at richmond@biglocalapp.com or visit www.biglocalapp.com/richmond



Con and Bruce meet Bla the alien, Big Local App's mascot, on a visit to Church Street

JOIN THE FRONT ROW – RUGBY WORLD CUP 2015



The buzz generated by the Olympics and Paralympics is still reverberating around London, but soon all eyes will be on the next big thing to hit English shores - Rugby World Cup 2015.

Twickenham is set to host the Final on October 31, 2015 - becoming only the second stadium to present the sport's showpiece event on two occasions - and packed houses across the

country will provide a thumping heartbeat to the action as the world's finest teams do battle for the Webb Ellis Cup.

Preparations are already underway and with just three years to go until kick-off, you can stay up-to-date with the latest developments - from stadium and ticket information to volunteering opportunities - by joining the Front Row, the official Rugby World Cup 2015 e-newsletter, at www.rugbyworldcup.com/signup



LOCAL RESIDENTS' TICKET BALLOTS

TO BUY TICKETS FOR QBE INTERNATIONALS

For each major England match, 200 pairs of tickets are available to residents living in postcodes TW1, TW2, TW3 2 and TW7 7.

To enter for the chance to buy a pair of tickets complete the form opposite. Choose only **ONE** of the matches listed opposite and tick the box. **Send the application form** to Fraser Cullen, RFU Ballots, Rugby House, Whitton Road, Twickenham TW2 7BA. **Closing date is Friday 19th October 2012.** Only one QBE Internationals application per address. Tickets £65 & £56 each. Payment by card is subject to 5% transaction fee.

The RFU may use your personal data to send you occasional information by post from the RFU, its subsidiaries or associated companies about tickets or special offers to events at Twickenham Stadium.

Please tick ONE match only

- England v Australia Sat 17 November '12
 England v South Africa Sat 24 November '12
 England v New Zealand Sat 1 December '12

PLEASE WRITE CLEARLY

Name _____

Address _____

Postcode _____ Tel _____

email _____

Only applications on this form or copy of it are valid.

Successful applicants will be notified by 1st-9th Nov.



ENGLAND RUGBY

If you do not want to receive by electronic mail any information about tickets or special offers from the RFU, its subsidiaries, or associated companies please tick here



TO BUY TICKETS FOR RBS 6 NATIONS MATCHES

For each major England match, 200 pairs of tickets are available to residents living in postcodes TW1, TW2, TW3 2 and TW7 7.

To enter for the chance to buy a pair of tickets complete the form opposite. Choose only **ONE** of the matches listed opposite and tick the box. **Send the application form** to Fraser Cullen, RFU Ballots, Rugby House, Whitton Road, Twickenham TW2 7BA. **Closing date is Friday 23rd November 2012.** Only one 6 Nations application per address. Tickets £70 & £60 each. Payment by card is subject to 5% transaction fee.

The RFU may use your personal data to send you occasional information by post from the RFU, its subsidiaries or associated companies about tickets or special offers to events at Twickenham Stadium.

Please tick ONE match only

- England v Scotland Saturday 2 February 2013
 England v France Saturday 23 February 2013

PLEASE WRITE CLEARLY

Name _____

Address _____

Postcode _____ Tel _____

email _____

Only applications on this form or copy of it are valid.

Successful applicants will be notified by 10th December.



ENGLAND RUGBY

If you do not want to receive by electronic mail any information about tickets or special offers from the RFU, its subsidiaries, or associated companies please tick here



A NEW PITCH FOR TWICKENHAM

The ghost of Billy Williams, who persuaded the RFU to buy the Twickenham cabbage patch for five and a half thousand pounds in 1907, must have watched in wonder recently.

The original pitch foundation and drainage system installed back then because of the River Crane's proximity was finally removed. A mountain of soil appeared in the North Car Park and contractors spent more than two months creating the most effective hallowed turf befitting the world's largest rugby stadium and the host of the next Rugby World Cup.

Rugby World Cup 2015 will see games played at Twickenham over six weeks and now the pitch is likely to play as well for the final as for the opener.



The old pitch consisted of four inches of fibre sand with five metre drains laid on the original cabbage patch. It served the game remarkably well but was ageing and the drainage slowing, sometimes leaving standing rainwater. Now, whereas the old drainage allowed 20/25mm of water to drain away in an hour, the new one copes with between 150mm and 250mm.

The Desso Grassmaster system used in the new pitch was invented by the



Dutch but the actual design and implementation owed its success to Lancashire, with a bit of Cheshire and Middlesex literally thrown in.

The RFU used Professional Sports Design Ltd, a specialist company based in Preston, to design the new pitch. They have revolutionised pitches for the likes of Manchester City, West Bromwich Albion, Everton and Wembley. The actual installation was the work of John Mallinson from Ormskirk, Lancashire, whose major stadium pitches include Villa Park and Wembley.

Over 14 weeks of work the pitch was lifted and shifted, all 9,000 tonnes of it. Irrigation was installed and drainage laid before a stone layer from a local quarry was put on top. Then sand was spread before 20 miles or 32 km of under soil heating pipes were laid on top. Next came six tonnes of nutrients and a sand and soil mix before 300kg of five varieties of rye grass, the strongest, hardest wearing grass grown in England, was sown with a spiked multi-seeder and given six weeks to grow while being watered, lightly rolled and cut.

Finally, the Desso Grassmaster piece de resistance was sewn into the pitch.

No less than 30,000 miles, or 48,000 km, of artificial grass strands, enough to encircle the world and tie a large bow, was inserted for the rye grass to grow around and give stability.

The pitch was completed and resplendent on August 30th, ready for its first game – the London Double Header on September 1st.

Twickenham Pitch Facts & Figures

- Old Pitch Removed June 11th - New Pitch Complete August 30th
- Pitch Removal - requiring 450mm (18") 9,000 tonnes to be shifted
- Irrigation - put in at 700mm (28") below the surface
- Drainage - laid at 600mm (24") and 6m apart
- Stone Layer - laid at 150mm (6"), spread to drain at 10,000mm (33') per hour
- Lower Root - Sand spread at 200mm (8") to drain at 900mm (36") per hour
- Under Soil Heating – 20 miles of pipe laid on top of stone layer (12" below the turf)
- Nutrients – 6 tons Zeolite for slow release as plants require
- Top Root – 90% sand/10% soil mix 100mm (4") under seeding
- Seed Sown – at 200mm in the lower root sand with 300kg rye grass seed spiked into pitch with multi-seeder
- Grass given six weeks growth, watered, lightly rolled and cut at 40mm height
- Desso Grassmaster artificial grass strands sewn into pitch at 8" deep, roots grow round giving stability, 20mm apart and 20million strands (48,000 km – would encircle the earth)

CINEMA COMES ALIVE

Open Air Pop-Up Cinema

'THE COMMITMENTS'
at Twickenham Riverside
Diamond Jubilee Gardens
SATURDAY 29 SEPT
Open at 6pm – food & drink
Film starts at 8pm

Tickets £13 – details at
www.twickenhamalive.com
or www.wearcinema.co.uk

This award winning comedy set in Dublin will bring the sound of soul music to Twickenham Riverside



www.twickenhamalive.com
for entry to community film festival

TWICKENHAM ALIVE

EVENT DAY CONTROLLED PARKING ZONE



Signs around the stadium show details of when event day parking controls are next in operation

The Event Day Controlled Parking Zone (Zone R) is operated by the London Boroughs of Richmond upon Thames and Hounslow.

The aim of Zone R is to provide parking for local residents and their visitors and to deter stadium visitors from parking in local roads.

How Zone R works

The date of each event and the hours of operation are displayed on signs at entry points to Zone R which includes the HM and C Zones.

Outside the hours of operation, there is no restriction on parking in marked bays or on yellow lines, unless indicated by time plates. However, this does not apply to the HM and C Zones where restrictions apply.

Residents within Zone R must display their Residents' Permits on event days. The permits are FREE and valid in any residents' bay within Zone R when operational on event days.

Permits are issued by post and application forms can be obtained by Richmond Borough residents from 020 8744 2131 between 9.00am and 5.00pm Monday to Saturday. Hounslow Borough residents can call 020 8583 6666 between 8.45am and 4.15pm Monday to Friday.

Visitors' permits are also available free of charge. For further information please call the telephone numbers listed above.

Blue disabled badge holders can park free in residents' bays and for up to three hours on single yellow lines, providing there are no restrictions.

Event day parking information:
www.richmond.gov.uk/parking
www.hounslow.gov.uk

PARKING ZONE SCHEDULE 2012

Hours of operation 10am- 6pm or as advised on Event Day signs in roads close to the stadium.

Saturday 10 November
Saturday 17 November
Saturday 24 November
Saturday 1 December
Saturday 29 December
Saturday 2 February
Saturday 23 February
Sunday 10 March
Saturday 27 April
Saturday 11 May TBC
Sunday 12 May TBC
Saturday 25 May
Sunday 26 May

The Boroughs of Richmond upon Thames and Hounslow are responsible for the implementation and enforcement of the Event Day Controlled Parking Zone.

Event Day Parking Helplines
Richmond Council 020 8744 0462
Hounslow Council 07852 310713

EVENT DAY TEMPORARY ROAD CLOSURES



**TEMPORARY ROAD CLOSURES LINE
ON EVENT DAYS PHONE 020 8831 6604
OR www.twitter.com/lbrut**

In the interests of public safety, the police can authorise road closures before and after events.

The roads that can be affected are **Rugby Road, Whitton Road, London Road** and to support traffic dispersal after major events, access to the A316 from Hospital Bridge Road.

As a guide, road closures will be implemented for events attended by more than 25,000 or at the discretion of police should public safety become an issue. Normally the closures will be from half an hour, up to two hours for capacity events.

Twickenham Police have an event day information line on 020 8831 6604. This has a recorded message about road closures on the event day. At other times call 020 8247 7193. Information on the day also available at www.twitter.com/lbrut

Egerton Road barrier is open during road closures.

RFU EVENT DAY SHUTTLE BUS SERVICE

To encourage supporters to use public transport, the RFU provides up to 33 double deck buses running between the stadium and Richmond before and after matches and concerts.

The service operates from the A316 near Old Deer Car Park and close to Richmond Station for three hours prior to kick off. There is a charge of 50p.

For two hours after matches buses to Richmond/Hounslow East stations are free.





TWICKENHAM
STADIUM

EVENTS TO MAY 2013

2012		Kick Off / Start Time	Est. Att.	Tickets
NOVEMBER				
Sat 10	QBE International ENGLAND v FIJI	2.30pm (finish 4.00pm)	75,000	BUY TICKETS
Sat 17	QBE International ENGLAND v AUSTRALIA	2.30pm (finish 4.00pm)	82,000	Local residents' ballot in this issue
Sat 24	QBE International ENGLAND v SOUTH AFRICA	2.30pm (finish 4.00pm)	82,000	Local residents' ballot in this issue
DECEMBER				
Sat 1	QBE International ENGLAND v NEW ZEALAND England Women v New Zealand Black Ferns	2.30pm (finish 4.00pm) 5.00pm (Free entry from 4.30pm)	82,000	Local residents' ballot in this issue
Thurs 6	The Varsity Match Oxford University v Cambridge University	2.00pm (finish 3.30pm)	25,000	BUY TICKETS
Sat 29	Aviva Premiership Rugby Big Game 5 Harlequins v London Irish	TBC	80,000	BUY TICKETS
2013				
FEBRUARY				
Sat 2	RBS 6 Nations ENGLAND v SCOTLAND	4.00pm (finish 5.30pm)	82,000	Local residents' ballot in this issue
Sat 23	RBS 6 Nations ENGLAND v FRANCE England Women v France Women	5.00pm (finish 6.30pm) 7.20pm (Free entry from 7.00pm)	82,000	Local residents' ballot in this issue
MARCH				
Sun 10	RBS 6 Nations ENGLAND v ITALY	3.00pm (finish 4.30pm)	82,000	BUY TICKETS
Sat 23	Daily Mail RBS Schools' Day	from 11.00am	7,000	BUY TICKETS
Sun 24	British Universities' & College Finals Women's Final / Men's Final	from 11.00am	3,000	BUY TICKETS
APRIL				
Sat 27	Army v Navy for the Babcock Trophy Combined Services U23 v Oxbridge U23	3.00pm (finish 4.30pm) 12.00noon	60,000	BUY TICKETS
MAY				
Sat 4	RFU Cup Finals & National U20 Final	TBC	5,000	BUY TICKETS
Sat 11 & Sun 12	Marriott London Sevens	10.30am-7.30pm TBC 10.30am-7.30pm TBC	50,000 60,000	BUY TICKETS BUY TICKETS
Sat 25	Aviva Premiership Rugby Final	TBC	82,000	BUY TICKETS
Sun 26	ENGLAND v BARBARIANS Bill Beaumont Cup Final County Championship Shield Final	TBC	50,000	BUY TICKETS

NB. Events subject to change/others may be added. TBC: To Be Confirmed. Stadium gates open approximately 4 hours before KO. For latest information www.rfu.com/TwickenhamStadium RFU Ticket Office: 0871 222 2017 / tickets@rfu.com / www.rfu.com

BUY TICKETS Tickets when available: www.rfu.com/tickets and www.ticketmaster.co.uk or 0844 847 2492 England photo: GettyImages